

224262
2005231-C

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

Quarter: Jan. 1, 2010 - Mar. 31, 2010

Year: 2010

Global Capacity Direct, LLC f/k/a Vanco Direct USA, LLC
(Company Name)

Andrea Hopkins, Controller *Attophins*
(Signature & Title)

200 S. Wacker Dr., Ste. 1650
(Street/P.O. Box #)

Chicago, IL 60606
(City, State, Zip Code)

	<u>January 2010</u>	<u>February 2010</u>	<u>March 2010</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____
